

## Letter from the Library Director

2010 – it came at last. Whistler became one big Olympic venue, and Whistler Public Library was definitely part of the action.

January 29 was our last day of normal operations, and an army of workers of all stripes descended upon us, remaking our library into Whistler Canada Olympic House. Much of the furniture and about half of the library collection was removed or disguised. A massive audiovisual system with two giant projection screens was installed. As this transformation took place, the library staff was redeployed to a variety of jobs and locations within the municipality; many of us stayed in the same location, acting as hosts (and sometimes bartenders) for events put on by municipal, provincial, and federal governments, as well as the Canadian Olympic Committee.

Library patrons were encouraged to take out as many books as they liked for a 6-week period, and they were also invited to community events every Saturday, including four pancake breakfasts served from the circulation desk, with themed activities and performers. After the Games wrapped up, the army came again to put things back more or less the way they were. We reopened with modified hours on March 8, and hosted events as Whistler Paralympic House in the evenings. Normal operating hours resumed on March 22. What a time! I don't think many librarians can claim anything like what we experienced in February and March of 2010 on their professional resume. It was exhilarating, stressful, amazing, and incredibly challenging, and we wouldn't trade it for anything.

While it's true that the year did not end in March, normal operations seemed pretty tame after the adrenaline rush of the Olympics. However, we again exceeded all expectations regarding patron visits and circulation. Accounting for the time closed, our statistics are very close to the previous year. It has become clear to the library staff and Board of Trustees that the library is a continuing success: truly Whistler's Living Room.

Lauren Stara, Library Director

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## Staff

Lauren Stara, Director  
Nadine White, Public Services Librarian  
Libby McKeever, Youth Services Coordinator  
Moira Duff, Circulation Supervisor  
Susanna Lam, Administrative Assistant  
Suzanne Thomas, Technical Services Coordinator

## Student Shelvers

Marlin Beswetherick  
Conner Priest  
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Emily Overbeck

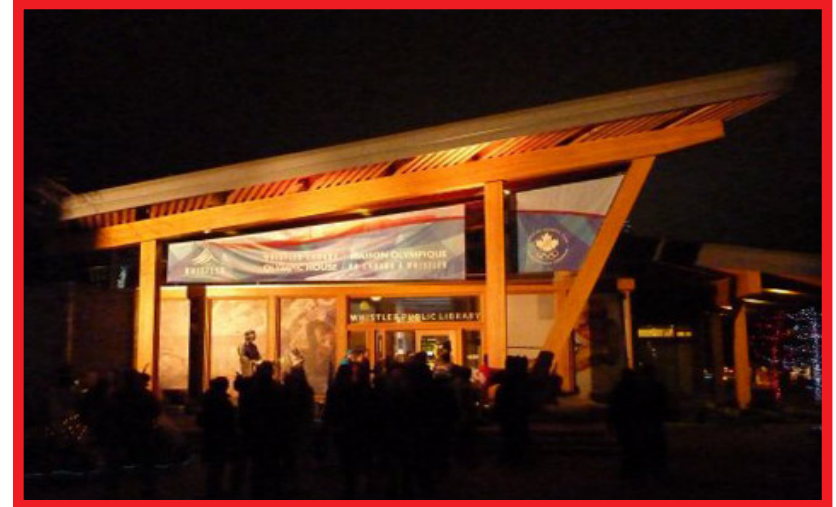
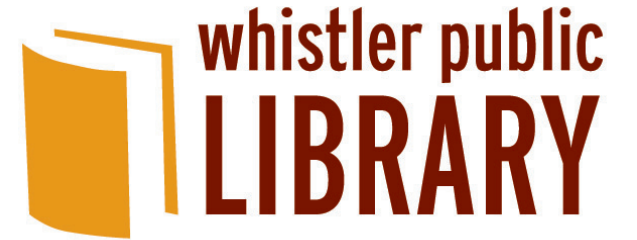


## Friends of WPL

Jane Reid &  
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(Co-Chairs)

## Library Assistants

Jane Clifford  
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# ANNUAL REPORT 2010

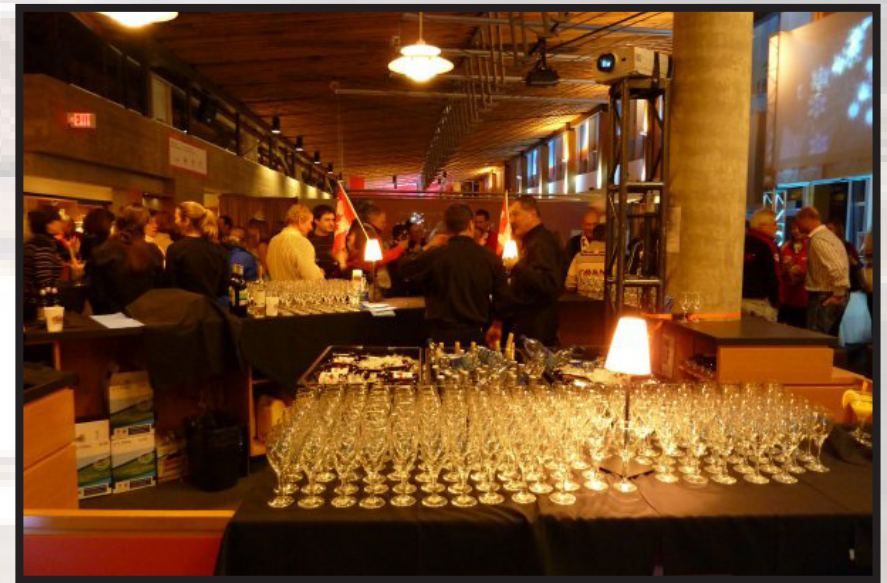


Clockwise from top left:  
 1. RCMP presence at Whistler Canada Olympic House  
 2. Lauren Wollstenkraft and Brian McKeever, Paralympic gold medalists  
 3. Library staff and volunteer serving pancakes from the circulation desk  
 4. Governor General Michaëlle Jean with Mayor Ken Melamed and his family at an event  
 5. Bobs & Lolo perform at one of the Saturday community events  
 6. The Closing Ceremonies, projected on the big screen

| Collection       | 2009   | 2010   |
|------------------|--------|--------|
| Books            | 45,347 | 42,946 |
| Videos/DVDs      | 4,581  | 5,235  |
| CDs & Audiobooks | 2,640  | 3,132  |
| Other            | 300    | 324    |
| Total            | 52,868 | 51,637 |

|                           |         |         |
|---------------------------|---------|---------|
| Magazine subscriptions    | 127     | 120     |
| Items checked out         | 197,616 | 193,645 |
| ILLs from other libraries | 543     | 346     |
| ILLs to other libraries   | 2,892   | 2,513   |
| Questions answered        | 14,725  | 15,900  |

| Programs            | 2009    | 2010    |
|---------------------|---------|---------|
| Adult (#)           | 390     | 366     |
| Children's (#)      | 351     | 314     |
| Total attendance    | 9,526   | 9,329   |
| Visitors            | 297,488 | 220,155 |
| Active cardholders  | 24,578  | 15,782  |
| Hours open per year | 2,703   | 2,349   |



Circulation Desk as bar at an evening reception

| Revenue                   | 2009      | 2010        |
|---------------------------|-----------|-------------|
| Municipal support         | \$807,759 | \$804,429   |
| Regional district support | \$3,000   | \$3,000     |
| Provincial PLSB grants    | \$67,111  | \$54,733    |
| Other project grants      | \$687     | -           |
| Library generated revenue | \$72,982  | \$102,242   |
| Donations and Fundraising | \$14,115  | \$32,662    |
| Total revenue             | \$965,654 | \$1,005,004 |

| Expenditure                            | 2009      | 2010      |
|--|-----------|-----------|
| Salaries and benefits                  | \$670,871 | \$729,036 |
| Library materials                      | \$110,278 | \$98,117  |
| Electronic databases and subscriptions | \$2,792   | \$1,910   |
| Total library materials expenditure    | \$113,250 | \$100,027 |
| Computer systems & telecommunications  | \$5,930   | \$9,221   |
| Library facilities                     | \$88,156  | \$85,631  |
| Other expenditure                      | \$73,334  | \$48,485  |
| Total expenditure                      | \$951,541 | \$972,400 |
| Transfers to reserve funds             | \$14,113  | \$32,662  |

